



Aboriginal Health Support Services Directory Western Region

Snapshot Guide to some major programs/services/resources for Aboriginal children, young people, families and community in Western Region. Some services are Aboriginal/mainstream with Aboriginal supports/state-wide/local. For more services see AHU on the intranet.

HOSPITAL

Aboriginal Health Unit (AHU)

Sunshine Hospital, 176 Furlong Road St Albans

Monday–Friday 8.00am – 5.00pm excludes Public Holiday

T: 8345 0952 or 8345 0951

E: Aboriginalhealthunit@wh.org.au

Confidential specialist liaison and consultation, general hospital, emergency and maternity liaison, referral and support to all Western Health sites.

E-Referral - <http://inside.wh.org.au/departmentsandservices/AboriginalHealth/Documents/AHU%20Referral%20Form.pdf>

Royal Children’s Hospital

Wadja Aboriginal Family Place

50 Flemington Road, Parkville

T: 9345 7943 or 9345 6111 F: 9345 4378

E: wadja@rch.org.au W: www.rch.org.au/wadja

Provides: General liaison, support, case management, discharge planning, advocacy

Indigenous Hospitality House

1/907 Drummond Street, Carlton North

T: 9387 7557

Provides: Accommodation for family of hospital inpatients in Melbourne Hospitals

Aboriginal Community Elders Services (ACES)

5 Parkview Avenue, East Brunswick

T: 9383 4244 F: 9384 1532 W: www.acesinc.org.au

Provides: 24 bed Aged Care for Elders, high care nursing; aged care packages, PAG, respite care; support programs, specialist services ... by referral from hospitals, doctors, families, workers, self-referrals.

The Royal Dental Hospital

720 Swanston St, Carlton

T: 9341 1000 Toll free: 1300 360 054

Provides: General & emergency dental care - ask for the [Aboriginal Hospital Liaison Officer](#); or [Aboriginal Community Development Worker](#)

NOTE* Victorian hospitals have Aboriginal Liaison Services**

HEALTH

Victorian Aboriginal Health Service (VAHS)

186 Nicholson Street, Fitzroy

Main Health Service

T: 9419 3000

Provides: general health, physio, audio, podiatry, dietician, diabetes, optometry, dental, women’s, children’s & community services

Family Counselling Service

238-250 Plenty Road, Preston

T: 9403 3300 F: 9403 3333

Provides: highly specialised family, mental health, drug & alcohol, family violence, counselling and support services for adult, youth family and children.

Care Connect in Melbourne’s West Aboriginal Access and Support Program

Level 1, 641 Mt Alexander Road, Moonee Ponds

T: 9362 8000 Free call: 1800 116 166

Provides: Ageing, Disability, Mental Health, Chronic Care & Carer Supports -ask for the [Aboriginal Access and Support Worker](#)

Djerriwarrah Health Service

Bacchus Marsh, Melton, Caroline Springs

Melton - T: 8746 1100 Bacchus Marsh - T: 5367 4599

E-Referral www.connectingcare.com

Provides: Priority Access for Aboriginal & Torres Strait Islander people: Birthing, surgical, medical, urgent/palliative/ambulatory care, dental, aged/residential care, and community based services.
-ask for [Aboriginal Health Support Nurse/Health Worker](#)

ISIS Primary Care

St Albans - T: 9296 1200 Deer Park - T: 9219 7142

Sunshine - T: 9313 5000 Watergardens - T: 9449 6900

Hobsons Bay - T: 8368 3000 Wyndham - T: 8734 1400

Provides: Aboriginal Priority access & support

Sunbury Community Health

12-28 Macedon Street, Sunbury

T: 9744 4455 F: 9744 6777

Provides: Aboriginal Engagement Officer, general health services -ask for [Aboriginal Engagement Officer](#)

CoHealth

Footscray, West Footscray, Braybrook, Sunshine,

St Albans, Deer Park, Hoppers Crossing, Werribee, Sunbury, Melton

T: 8398 4100 or 9362 8181

W: www.cohealth.org.au

Provides: Aboriginal access & support; at low/no cost; Counsellors, children’s therapists, child, youth and family support, housing support, mental health, specialists, disability, medical, dental - ask for [Aboriginal worker/team](#)

| DRUG & ALCOHOL | | |
|--|---|--|
| <p>Aborigines Advancement League 2 Watt Street Thornbury T: 9480 6377 Provides: food assistance, family support, home visits, advocacy, counselling, educational programs, drug & alcohol; Funeral Services contact, T: 9480 7777 -ask for Family Support Worker</p> | <p>Ngwala Willumbong Cooperative 93 Wellington Street, St Kilda E: reception@ngwala.org Provides: Residential Rehabilitation, counselling, homelessness service, koori youth justice, Alcohol/drug program (see below), Family Violence case management, Koori Offender Support/ Mentoring, Koori Energy Efficiency Project...</p> | |
| <p>Galiamble Men's Recovery Centre T: 9510 3233 F: 9510 6288 Provides: Residential Rehabilitation; sixteen week program; supportive environment; admission is voluntary & via referrals; men over 18 years of age; access to psychologist and counselor; medical/dental check-up; comprehensive exit plan. Referral Form: http://www.ngwala.org.au/galiamble-mens-recovery-centre.html</p> | <p>Winja Ulupna Women's Recovery Centre T: 9510 3233 F: 9510 6288 Provides: Residential Rehabilitation program; supportive space; admission is voluntary & via referrals; access to psychologist and counselor; medical/dental check-up; comprehensive exit plan. Referral Form: http://www.ngwala.org.au/winja-ulupna-womens-recovery-centre.html</p> | |
| ABORIGINAL CHILD & FAMILY WELFARE | | |
| <p>Victorian Aboriginal Child Care Agency (VACCA) <i>(State-wide Aboriginal community controlled Welfare services)</i></p> | | |
| <p>Lakidjeka ACSASS Program</p> | <p>Western VACCA Werribee Office</p> | |
| <p>Aboriginal Child Specialist Advice and Support Service Head Office: Preston T: 8388 1855 Provides: culturally appropriate advice, consultation re children at risk; child removal/relocation to a safe place; family consultation & decision making -ask for Aboriginal ACSASS worker</p> | <p>8 Watton Street, Werribee T: 9742 8300 Provides: supports Aboriginal children, young people, families with social and economic concerns; Koorie Emergency Relief Program; - ask for Aboriginal Family Support Worker</p> | |
| ABORIGINAL FAMILY VIOLENCE | | |
| <p>Aboriginal Family Violence Prevention and Legal Service Victoria 70-80 Wellington St, Collingwood VIC 3066</p> | | |
| <p>AFTER HOURS SUPPORT</p> | <p>AFVP & LSV</p> | <p>Family Violence Response Centre</p> |
| <p>Toll free: 1800 105 303 Provides: After Hours support</p> | <p>T: 9244 3333 Provides: free legal advice, referrals, ongoing casework and court representation; assistance with intervention orders, family law, child protection, victims' compensation, and support regarding other legal issues arising from family violence; advocacy and support in this area.</p> | <p>T: 9322 3555 Toll free: 1800 015 188 Provides: 24/7 hour service; using Safe Step; Support worker to talk to about family violence; if worried about children's safety; someone to talk to....</p> |
| LEGAL/JUSTICE | | |
| <p>Victorian Aboriginal Legal Service (VALS) 273 High Street, Preston T: 9419 3888 or 9418 5999 Toll free: 1800 064 865 E: vals@vals.org.au W: www.vals.org.au Provides: legal aid assistance; Family, Civil and Criminal Law; court representation</p> | <p>Western Suburbs Legal Services Newport and Laverton T: 9391 2244 W: www.wsls.org.au Provides: Free legal advice for Aboriginal clients for civil matters</p> | |
| <p>Victorian Aboriginal Community Services 171 Smith Street, Fitzroy T: 9416 4266 W: vacsai@onthe.net.au Provides: social justice type programs & services; especially Youth</p> | <p>Victoria Police Aboriginal Advisory Unit T: 9247 5245 Provides: support about current court case that needs clarifying</p> | |
| <p>Youth Justice - YANNABIL Parkville Residential Centre T: 9839 4400 Melbourne Youth Justice Centre T: 9839 4200 Malmsbury Youth Justice Centre T: 5421 3100</p> | <p>Youth Support & Advocacy Service Toll free: 1800 014 446 Provides: 24 hour toll free service for 12-21 yrs</p> | |
| <p>NOTES:</p> | | |
| | | |
| | | |